## THE AGE OF ANALYTICS

Why Efficiency Will Never Be the Same

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## IN JUST THE PAST FEW YEARS...

Greater Availability of Interval Meter Data (Smart Grid AMI and AMR)



# THREE BIGGEST ENERGY ASSETS



Infrastructure



People



**Data** 

Widely Underutilized Asset

### THE FUTURE OF COMMERCIAL EE

#### **ANALYTICS-ENABLED EFFICIENCY**

#### **EFFICIENCY PAST**

- Limited customer/building targeting
- Time-intensive, costly on-site assessments
- Emphasis of capital-intensive retrofits
- 'Measure-by-Measure' action
- Savings persistence unclear

#### **EFFICIENCY PRESENT/FUTURE**

- Data-driven, segmented opportunity targeting
- Remote assessments at very low cost/time
- Equal focus on retrofits and operational
- Holistic, 'whole-building driven' EE
- Savings persistence ensured

# ADVANCED DATA ANALYTICS: TRANSFORMATIONAL FOR OUR INDUSTRY

Increase Scale Improve Customer
Outcomes

Reduce time Reduce costs







- Reach more buildings
- Identify deeper savings potential
- Lift program participation
- Increase customer satisfaction
- Improve measure persistence

- Speed efficiency services
- Minimize time-lags
- Get to faster savings

- Find more lowcost savings
- Conduct less onsite work

## 1. TARGET BETTER OPPORTUNITIES

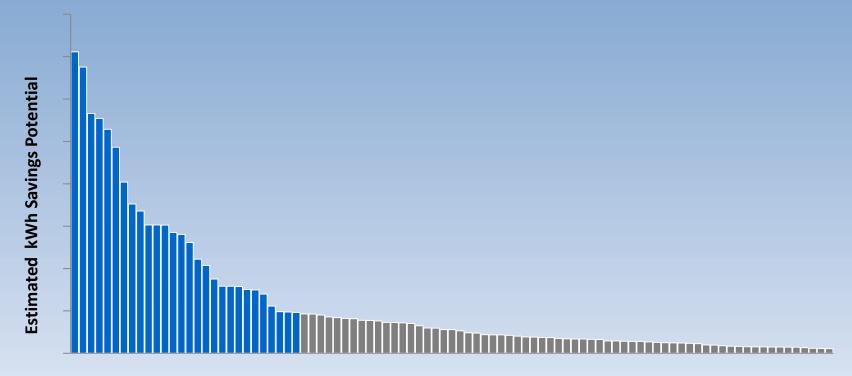
TARGET OPPORTUNITIES

CONDUCT AUDITS

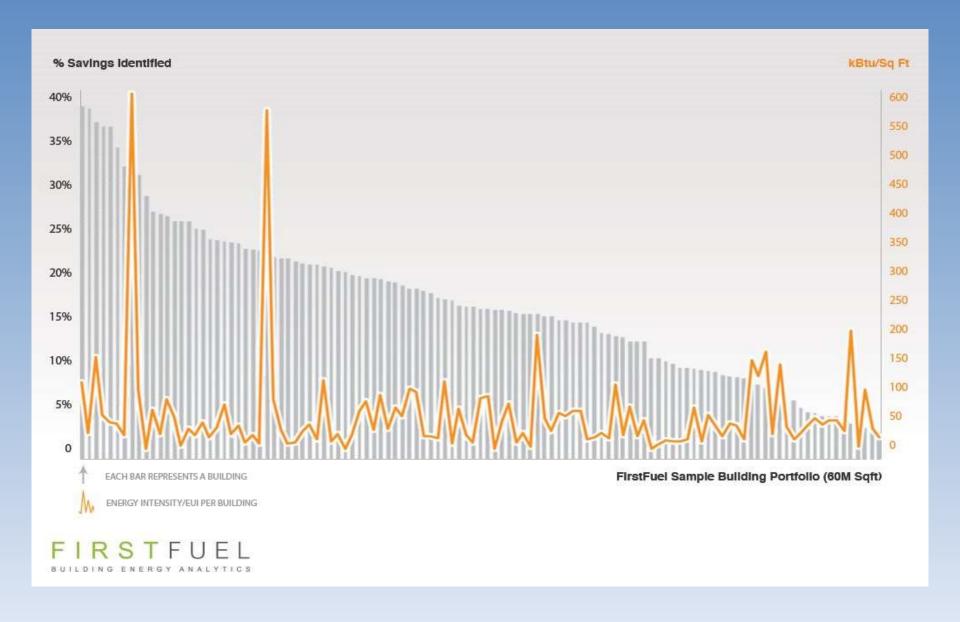
ENGAGE AND PLAN IMPLEMENT MEASURES

MONITOR SAVINGS

Prioritize buildings with the largest efficiency savings + propensity to act



## EXAMPLE: EUI VS ANALYTICS TARGETING



#### 2. REMOTE AUDITS: BETTER THAN ONSITE?

TARGET OPPORTUNITIES

CONDUCT AUDITS

ENGAGE AND PLAN IMPLEMENT MEASURES

MONITOR SAVINGS

Determine and quantify energy reduction opportunities

#### **Operational Measures**

Scheduling controls (e.g. lighting)

Temperature setpoints

**Equipment staging** 

Simultaneous heating and cooling

Variable frequency drives

#### **Asset-Related Measures (Retrofits)**

Lighting system upgrades

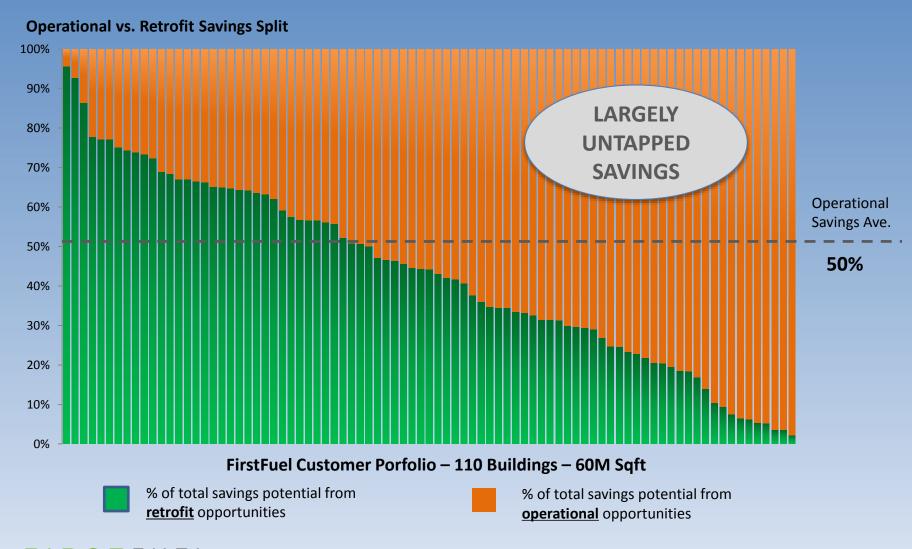
Cooling system upgrades

Refrigeration

**HVAC** upgrades

Controls installation

# EXAMPLE: THE HIDDEN OPERATIONAL RESOURCE



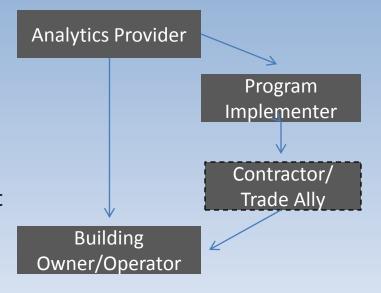
### 3. ENGAGEMENT & ACTION

TARGET CONDUCT ENGAGE IMPLEMENT MONITOR SAVINGS

AND PLAN MEASURES SAVINGS

Motivate building operators and businesses to take action

- Deliver insight from first touch point
- Focus discussions on measures and action
- Minimize customers' upfront time investment



#### EXAMPLE: BETTER, FASTER ENGAGEMENT



Source: Utility Pilot Results (anonymized)

## 4. MONITORING & FEEDBACK

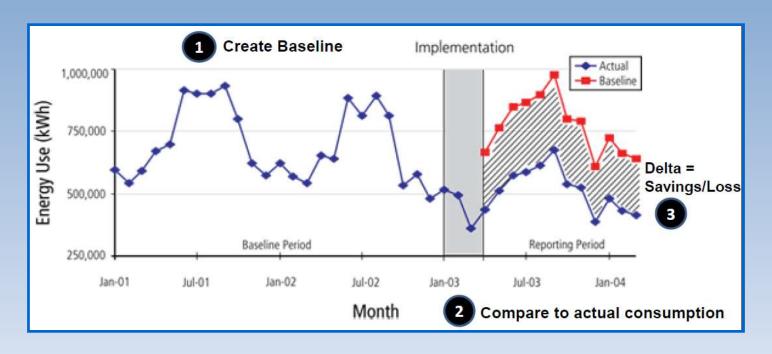
TARGET OPPORTUNITIES

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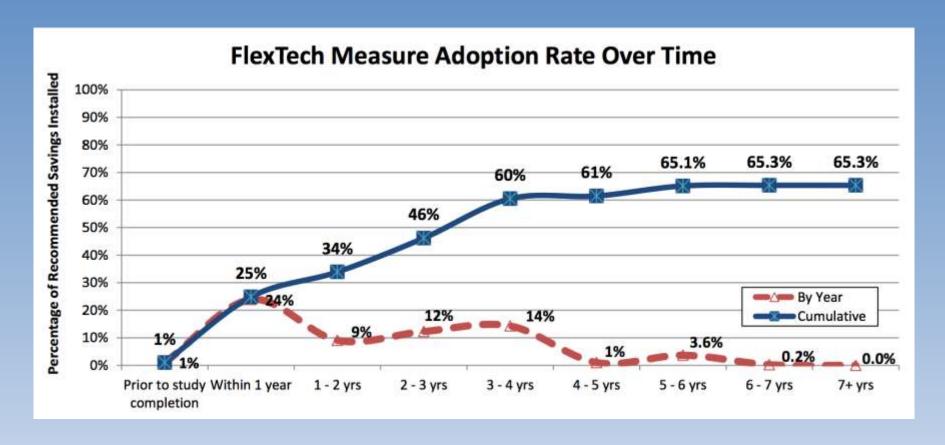
ENGAGE AND PLAN IMPLEMENT MEASURES

MONITOR SAVINGS

#### Track the impact of actions and ensure savings persistence



#### **EXAMPLE: WHY MONITORING MATTERS**



Installed measures <u>more than double</u> in buildings <u>after</u> the first year of engagement - NYSERDA ETAC Study

## WHAT THIS MEANS FOR THE FUTURE OF EFFICIENCY

