

# Integrated Data Management for Utility DSM and Renewable Programs

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## **Issues Faced by Utilities**

- Lack of Timely and Consistent Data
- Data Collection Time Consuming and Frustrating
- Program Tracking is Hit or Miss
- Hard to Generate Repeatable Reports with Clear Audit Trail
- Long Time Lag for Verifiable Results

#### **Utility Program Data**

- •Transactions [Customer, Premises, Measures, Rebates]
- •Financial [Budgets, Program Expenses]
- Analytical [NTG, Current and Future kW Savings, M&V, Performance]
- Reports [Portfolio to Program Performance,
  Dashboards, Management, Tracking, Regulatory]
- •Implementation Contractor Submitted
- Others: MIS Data, Weather, etc

### **For More Information Contact**

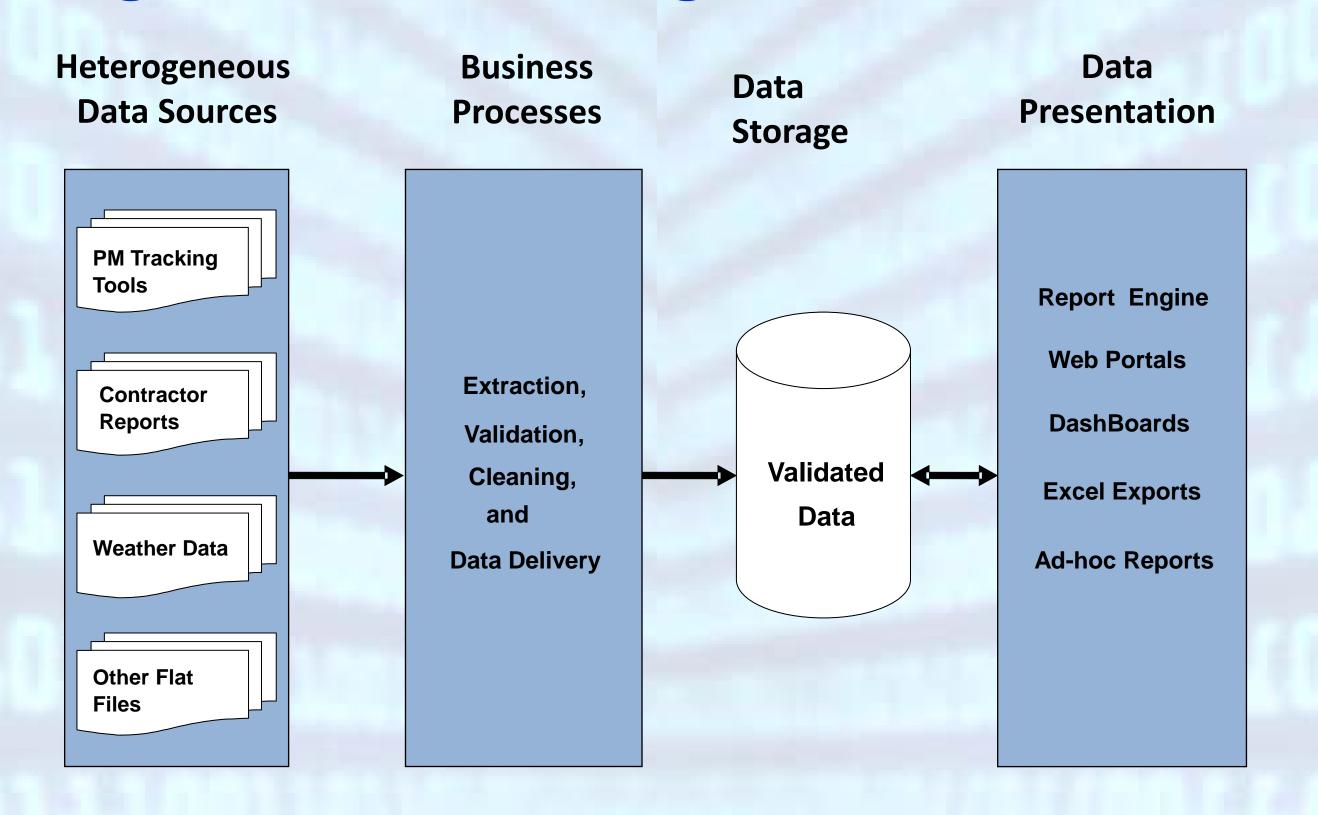
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# **Integrated Data Management Architecture**



## Factors to be Considered in Selecting a System

- How Well Can it Manage
  Data Capture, Analysis, & Reporting?
- •Is it Modular & Customizable to Meet Program-Specific Requirements?
- •Does it Provide Out-of-the-Box Support for Wide Variety of Programs?
- •Does it Force Too Many Compromises on the User?
- •Does it Need Major IT Equipment and/or Staff Investment by the Utility?
- Does it Provide Role-Based Access to Data, Approvals & Reports?
- •Is it Secure, Reliable and Available 24/7?
- •Will it Scale to Match Future Growth?

## **Benefits of Integrated Data Management Systems**

- Unify Data from Multiple Sources in Consistent Form and Format
- Frees PMs to Focus on Planning, Design& Management
- Rapid Program Launch & Ramp-Up
- •Flexible and Customizable Report Generation
- Track Changes to Program Data and Assured Repeatability of Past Reports
- Consistent Data Source for Measurement
  & Verification Activities
- QA/QC Checks on Data
- Audit Trail for Regulatory Compliance

## **NVEnergy Results BEFORE System**

Without an Integrated Data Management System:

- Reports Filed 1 Year or Later After
  End of Program Year
- Repeat Interactions with Program Staff and Implementation Contractor to Complete M&V
- •Unable to Guarantee Reports Can be Repeated
- Unable to Reliably Trace Underlying Data

# **NVEnergy Results AFTER System**

After Installing System

- •Year 1: Reports Filed within 4 Months
- Year 2: Reports Ready within 7 Days
- •Now: Real-Time Reporting Each Month
- •Reports are Repeatable and Auditable
- Consistent M&V Data Available Across the Full Portfolio of Programs Covering 3 States